

Upgrade Guidance for HD cameras

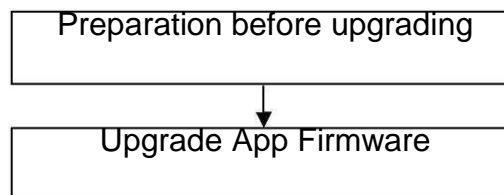
This firmware is suitable for cameras FI9800E only. Please check your camera model on the bottom sticker. Updating with the wrong firmware could severely damage and/or break your camera.

Note:

System firmware 1.9.x.1x, App firmware 2.x.1.28, 2.x.1.30, 2.x.1.32, 2.x.1.36, 2.x.1.37 or 2.x.1.39, 2.x.2.5, 2.x.2.16, 2.x.2.33, 2.x.2.37, 2.x.2.41, 2.x.2.43, can upgrade to this version.

If camera's system firmware is lower than 1.9.3.16, please upgrade the "FosIPC_E_sys_ver1.9.3.16.bin" first.

If camera upgraded to this application firmware, it cannot be downgraded to previous firmware versions.

**Preparation before upgrading:**

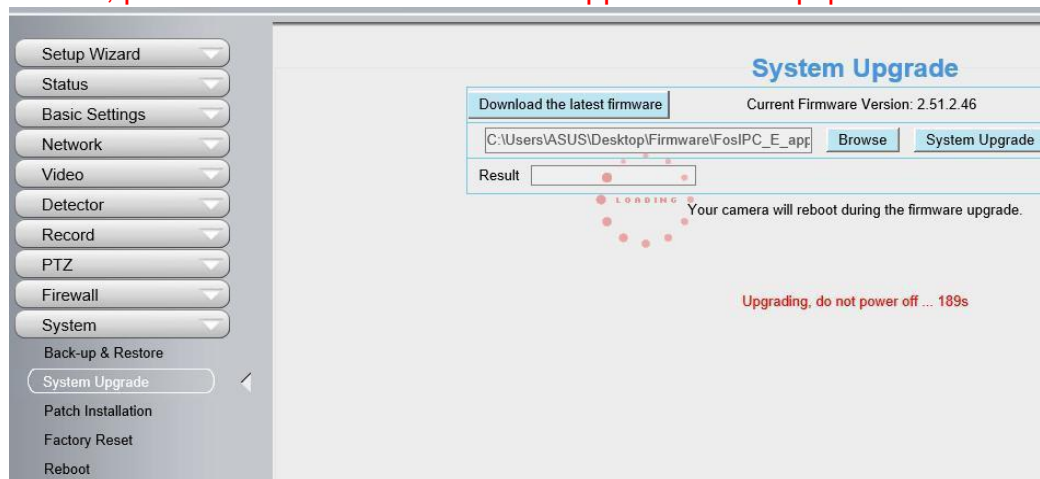
1. Please restart your camera before the upgrading;
2. Connect camera to router with an Ethernet cable before upgrading;
3. DO NOT upgrade firmware via wireless;
4. DO NOT upgrade firmware over Internet, just finish it in LAN;
5. Keep power on during the upgrading;
6. Unplug the SD card before upgrading;
7. Logging your camera as administrator first, upgrade firmware on web page.

Operation 1: Upgrade the app firmware version.

Step 1: Login again and go to Settings→System→System Upgrade.

Click Browse→choose FosIPC_E_app_ver2.x.2.45.bin→click Open
→Click System Upgrade.

Step 2: “Upgrading, do not power off ... Xs” pop up, camera IP will disappear from the IP Camera Tool. Then camera will reboot itself, DO NOT power off the camera, please wait till the camera IP reappear in the Equipment Search Tool.



Operation 2: Login again to check the updated **System Firmware Version**, **Application Firmware Version** and **Plug-In Version**.

Congratulations, your camera successfully upgraded to the latest firmware!

Note:

You'd better re-install the plug-in, in case it does not upgrade.

End

--- by Foscam Technical Support Team

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